


Shelton Junior School



Online Safety Policy

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1. Aims

Our school aims to:

- Have robust processes in place to ensure the online safety of pupils, staff, volunteers and governors
- Deliver an effective approach to online safety, which empowers us to protect and educate the whole school community in its use of technology, including mobile and smart technology (referred to as 'mobile phones')
- Establish clear mechanisms to identify, intervene and escalate an incident, where appropriate

1.1 Statement of intent

The purpose of this policy is to:

- Set out the key principles expected of all members of the school community at Shelton Junior School, with respect to the use of computer-based technologies.
- Safeguard and protect the children and staff of Shelton Junior School.
- Assist school staff working with children to work safely and responsibly with the internet and other communication technologies, and to monitor their own standards and practice.
- Set clear expectations of behaviour relevant to responsible use of the internet for educational and personal use.
- Have clear structures to deal with online abuse, such as cyber-bullying, which are cross-referenced with other school policies.

1.2 Methods of electronic communication

Internet technologies and electronic communications provide children and young people with opportunities to broaden their learning experiences and develop creativity in and out of school. However, it is also important to consider the risks associated with the way these technologies can be used.

Electronic communication includes, but is not limited to:

- Internet collaboration tools: social networking sites and web-logs (blogs)
- Internet research: websites, search engines and web browsers
- Mobile phones and smart devices
- Internet communications: e-mail and instant messaging
- Webcams and videoconferencing
- Wireless games consoles

1.3 Four categories of risk

The main risks for our school community can be summarised as follows:

Content –being exposed to illegal, inappropriate or harmful content, such as pornography, fake news, racism, misogyny, self-harm, suicide, anti-Semitism, radicalisation and extremism.

Contact – being subjected to harmful online interaction with other users, such as peer-to-peer pressure, commercial advertising and adults posing as children or young adults with the intention to groom or exploit them for sexual, criminal, financial or other purposes.

Conduct – personal online behaviour that increases the likelihood of, or causes, harm, such as making, sending and receiving explicit images (e.g. consensual and non-consensual sharing of nudes and semi-nudes and/or pornography), sharing other explicit images and online bullying.

Commerce – risks such as online gambling, inappropriate advertising, phishing and/or financial scam.

2. Legislation and guidance

This policy is based on the Department for Education’s (DfE) statutory safeguarding guidance, Keeping Children Safe in Education, and its advice for schools on:

- Teaching online safety in schools
- Preventing and tackling bullying and cyber-bullying: advice for headteachers and school staff
- Relationships and sex education
- Searching, screening and confiscation

It also refers to the DfE’s guidance on protecting children from radicalisation.

It reflects existing legislation, including but not limited to the Education Act 1996 (as amended), the Education and Inspections Act 2006 and the Equality Act 2010. In addition, it reflects the Education Act 2011, which has given teachers stronger powers to tackle cyber-bullying by, if necessary, searching for and deleting inappropriate images or files on pupils’ electronic devices where they believe there is a ‘good reason’ to do so.

The policy also takes into account the National Curriculum computing programmes of study.

3. Roles and responsibilities

3.1 The governing board

The governing board has overall responsibility for monitoring this policy and holding the headteacher to account for its implementation.

The governing board will co-ordinate regular safeguarding meetings with appropriate staff to discuss online safety, and monitor online safety logs as provided by the designated safeguarding lead (DSL).

All governors will:

- Ensure that they have read and understand this policy.

- Agree and adhere to the terms on acceptable use of the school's ICT systems and the internet.
- Ensure that, where necessary, teaching about safeguarding, including online safety, is adapted for vulnerable children, victims of abuse and some pupils with SEND because of the importance of recognising that a 'one size fits all' approach may not be appropriate for all children in all situations, and a more personalised or contextualised approach may often be more suitable.

3.2 The headteacher

The headteacher is responsible for ensuring that staff understand this policy, and that it is being implemented consistently throughout the school.

3.3 The pastoral & safeguarding lead/DDSL

Details of the school's DSL and DDSL structure are set out in our child protection and safeguarding policy as well as relevant job descriptions.

The pastoral & safeguarding lead/DDSL takes lead responsibility for online safety in school, in particular:

- Supporting the headteacher in ensuring that staff understand this policy and that it is being implemented consistently throughout the school
- Working with the headteacher, Computing Lead and other staff, as necessary, to address any online safety issues or incidents
- Ensuring that any online safety incidents are logged onto CPOMS and dealt with appropriately in line with the child protection policy and this policy
- Ensuring that any incidents of cyber-bullying are logged and dealt with appropriately in line with the school behaviour policy
- Updating and delivering staff training on online safety in conjunction with the Computing Lead (appendix 1 contains a self-audit for staff on online safety training needs)
- Liaising with other agencies and/or external services if necessary
- Providing regular reports on online safety in school to the headteacher and/or governing board
- Acting as the named point of contact within the school on all online safeguarding issues.
- Ensuring online safety is recognised as part of the school's safeguarding responsibilities and that a coordinated approach is implemented.
- Ensuring appropriate referrals are made to external agencies, as required.
- Establishing a procedure for reporting online safety incidents and inappropriate internet use, both by pupils and staff.
- Ensuring all members of the school community understand the reporting procedure for a concern.
- Maintaining records of reported online safety concerns as well as the actions taken in response to concerns.

3.4 The computing subject lead

The computing lead takes responsibility for promoting and monitoring the teaching of online safety in the school.

- Undertaking training so they understand the risks associated with online safety and can recognise additional risks that pupils with SEND and vulnerable learners face online.
- Liaising with relevant members of staff on online safety matters, e.g. the SENCO and Safeguarding Lead
- Staying up-to-date with current research, legislation and online trends.
- Coordinating the school's participation in local and national online safety events, e.g. Safer Internet Day.
- Monitoring online safety incidents to identify trends and any gaps in the school's provision, and using this data to update the school's procedures.
- Reporting to the governing board about online safety as required.
- Working with the headteacher, Safeguarding Lead and governing board to update this policy on a regular basis.
- Examine emerging technologies for educational benefit and assessing risk before use in school is allowed.
- Designing and creating an online safety curriculum, in line with the National Curriculum, suitable for all learners

3.5 ICT provider

The ICT provider is L.E.A.D. IT Services.

They are responsible for:

- Putting in place an appropriate level of security protection procedures, such as filtering and monitoring systems, which are reviewed and updated on a regular basis to assess effectiveness and ensure pupils are kept safe from potentially harmful and inappropriate content and contact online while at school, including terrorist and extremist material
- Ensuring that the school's ICT systems are secure and protected against viruses and malware, and that such safety mechanisms are updated regularly
- Conducting a full security check and monitoring the school's ICT systems on a regular basis
- Blocking access to potentially dangerous sites and, where possible, preventing the downloading of potentially dangerous files

3.6 All staff and volunteers

All staff, including contractors and agency staff, and volunteers are responsible for:

- Maintaining an understanding of this policy.
- Implementing this policy consistently.
- Agreeing and adhering to the terms on acceptable use of the school's ICT systems and the internet, and ensuring that pupils follow the school's terms on acceptable use.

- Working with the DSL and DDSL to ensure that any online safety incidents are logged onto CPOMs and dealt with appropriately in line with the safeguarding policy and this policy.
- Ensuring that any incidents of cyber-bullying are dealt with appropriately in line with the school behaviour policy.
- Responding appropriately to all reports and concerns about sexual violence and/or harassment, both online and offline and maintaining an attitude of 'it could happen here'

3.7 Parents

Parents are expected to:

- Notify a member of staff or the headteacher of any concerns or queries regarding this policy.
- Ensure their child has read, understood and agreed to the terms on acceptable use of the school's ICT systems.
- Parents can seek further guidance on keeping children safe online from the following organisations and websites:
 - What are the issues? - UK Safer Internet Centre
 - Hot topics - Childnet International
 - Parent factsheet - Childnet International
 - Healthy relationships – Disrespect Nobody
 - Parent guide to apps, games and social media sites: NSPCC Net Aware

3.8 Visitors and members of the community

Visitors and members of the community who use the school's ICT systems or internet will be made aware of this policy, when relevant, and expected to read and follow it. If appropriate, they will be expected to agree to the terms on acceptable use.

4. Educating pupils about online safety

Pupils will be taught about online safety as part of the curriculum:

The text below is taken from the National Curriculum computing programmes of study.

It is also taken from the guidance on relationships education, relationships and sex education (RSE) and health education.

All primary schools have to teach relationships education and health education.

Pupils in **Key Stage 2** will be taught to:

- Use technology safely, respectfully and responsibly
- Recognise acceptable and unacceptable behaviour
- Identify a range of ways to report concerns about content and contact

By the **end of primary school**, pupils will know:

- That people sometimes behave differently online, including by pretending to be someone they are not
- That the same principles apply to online relationships as to face-to-face relationships, including the importance of respect for others online including when we are anonymous
- The rules and principles for keeping safe online, how to recognise risks, harmful content and contact, and how to report them
- How to critically consider their online friendships and sources of information including awareness of the risks associated with people they have never met
- How information and data is shared and used online
- What sorts of boundaries are appropriate in friendships with peers and others (including in a digital context)
- How to respond safely and appropriately to adults they may encounter (in all contexts, including online) whom they do not know

Online safety is embedded throughout the curriculum; however, it is particularly addressed in the following subjects:

- Computing
- PSHE including RSE

The safe use of social media and the internet will be covered where relevant.

4.1 SMART with a heart

All children are taught to think **SMART with a heart**:

Safe – Keep personal information safe and secret. When chatting or posting online don't give away things like your full name, password or home address. Remember personal information can be seen in images and videos you share too. Keep them safe to keep yourself safe.

Meet – Meeting up with someone you only know online, even a friend of a friend, can be dangerous as this person is still a stranger. If someone you only know online ever asks you to meet up, for personal information or for photos/videos of you then tell an adult straight away and report them together on www.thinkuknow.co.uk

Accepting – Think carefully before you click on or open something online (e.g. links, adverts, friend requests, photos) as you never know where they may lead to or they may contain viruses. Do not accept something if you are unsure of who the person is or what they've sent you.

Reliable – You cannot trust everything you see online as some things can be out of date, inaccurate or not entirely true. To find reliable information compare at least three different websites, check in books and talk to someone about what you have found.

Tell – Tell a trusted adult if something or someone ever makes you feel upset, worried or confused. This could be if you or someone you know is being bullied online. There are lots of people who will be able to help you like your teachers, parents, carers or contact Childline – 0800 11 11 or <http://www.childline.org.uk>



Remember to always be smart with a heart by being kind and respectful to others online. Make the internet a better place by helping your friends if they are worried or upset by anything that happens online.

4.3 Education for a connected world

The curriculum and the school’s approach to online safety is developed in line with the UK Council for Child Internet Safety’s ‘Education for a Connected World’ framework and the DfE’s ‘Teaching online safety in school’ guidance. The Education for a Connected World framework describes the digital knowledge and skills that children and young people should have the opportunity to develop at different ages and stages of their lives. It highlights what a child should know in terms of current online technology, its influence on behaviour and development, and what skills they need to be able to navigate it.

The document supports one of the key aims of the government’s Internet Safety Strategy of supporting children to stay safe and make a positive contribution online, as well enabling teachers to develop effective strategies for understanding and handling online risks.

Areas of coverage:

- Self-image and identity
- Online reputation
- Online bullying
- Online relationships
- Managing online information
- Privacy and Security
- Copyright and Ownership
- Health, well-being and lifestyle

4.4 Special educational needs and disability (SEND)

The school recognises that, while any pupil can be vulnerable online, there are some pupils who may be more susceptible to online harm or have less support from family and friends in staying safe online, e.g. pupils with SEND and LAC. Relevant members of staff, e.g. the SENCO, DDSL and Computing Lead work together to ensure where necessary, teaching about safeguarding, including online safety, will be adapted for vulnerable children, victims of abuse and some pupils with SEND.

5. Cyber-bullying

Cyber-bullying takes place online, such as through social networking sites, messaging apps or gaming sites. Like other forms of bullying, it is the repetitive, intentional harming of one person or group by another person or group, where the relationship involves an imbalance of power.

5.1 Preventing and addressing cyber-bullying

To help prevent cyber-bullying, we will ensure that pupils understand what it is and what to do if they become aware of it happening to them or others. We will ensure that pupils know how they can report any incidents and are encouraged to do so, including where they are a witness rather than the victim.

The school will actively discuss cyber-bullying with pupils, explaining the reasons why it occurs, the forms it may take and what the consequences can be. Class teachers will discuss this with their classes.

Teaching staff are also encouraged to find opportunities to use aspects of the curriculum to cover cyber-bullying. This includes personal, social, health and economic (PSHE) education, and other subjects where appropriate.

All staff, governors and volunteers (where appropriate) receive training on cyber-bullying, its impact and ways to support pupils, as part of safeguarding training.

The school also sends information/leaflets on cyber-bullying to parents via Dojo so that they are aware of the signs, how to report it and how they can support children who may be affected.

In relation to a specific incident of cyber-bullying, the school will follow the processes set out in the school behaviour policy. Where illegal, inappropriate or harmful material has been spread among pupils, the school will use all reasonable endeavours to ensure the incident is contained.

The DSL will consider whether the incident should be reported to the police if it involves illegal material, and will work with external services if it is deemed necessary to do so.

The school responds to all concerns regarding online peer-on-peer abuse, whether or not the incident took place on the school premises or using school-owned equipment.

Concerns regarding online peer-on-peer abuse are reported to the DSL/DDSL who will investigate the matter with other senior colleagues.

5.2 Examining electronic devices

School staff have the specific power under the Education and Inspections Act 2006 (which has been increased by the Education Act 2011) to search for and, if necessary, delete inappropriate images or files on pupils' electronic devices, including mobile phones, iPads and other tablet devices, where they believe there is a 'good reason' to do so.

When deciding whether there is a good reason to examine or erase data or files on an electronic device, staff must reasonably suspect that the data or file in question has been, or could be, used to:

- Cause harm, and/or
- Disrupt teaching, and/or
- Break any of the school rules

If inappropriate material is found on the device, it is up to the staff member in conjunction with the DSL or other member of the senior leadership team to decide whether they should:

- Delete that material, or
- Retain it as evidence (of a criminal offence or a breach of school discipline), and/or
- Report it to the police*

* Staff may also confiscate devices for evidence to hand to the police, if a pupil discloses that they are being abused and that this abuse includes an online element.

Any searching of pupils will be carried out in line with:

- The DfE's latest guidance on screening, searching and confiscation
- UKCIS guidance on sharing nudes and semi-nudes: advice for education settings working with children and young people
- Any complaints about searching for or deleting inappropriate images or files on pupils' electronic devices will be dealt with through the school complaints procedure.

6. Staff training

All new staff members receive training, as part of their induction, on safe internet use and online safeguarding issues including cyber-bullying and the risks of online radicalisation.

All staff members will receive refresher training at least once each academic year as part of safeguarding training, as well as relevant updates as require (for example through emails, e-bulletins and staff meetings).

By way of this training, all staff will be made aware that:

Technology is a significant component in many safeguarding and wellbeing issues, and that children are at risk of online abuse

Children can abuse their peers online through:

- Abusive, harassing, and misogynistic messages
- Non-consensual sharing of indecent nude and semi-nude images and/or videos, especially around chat groups
- Sharing of abusive images and pornography, to those who don't want to receive such content

Physical abuse, sexual violence and initiation/hazing type violence can all contain an online element

Training will also help staff:

- develop better awareness to assist in spotting the signs and symptoms of online abuse
- develop the ability to ensure pupils can recognise dangers and risks in online activity and can weigh the risks up
- develop the ability to influence pupils to make the healthiest long-term choices and keep them safe from harm in the short term

The DSL and any deputies undergo training to provide them with the knowledge and skills they need to carry out their role, this includes online safety training. In addition to this formal training, the DSL and any deputies receive regular online safety updates to allow them to keep up with any developments relevant to their role. They will undertake child protection and safeguarding training, which will include online safety, at least every 2 years. They will also update their knowledge and skills on the subject of online safety at regular intervals, and at least annually. In relation to online safety, these updates allow the DSL and their deputies to:

- Understand the unique risks associated with online safety and be confident that they have the relevant knowledge and capability required to keep pupils safe while they are online at school.
- Recognise the additional risks that pupils with SEND face online and offer them support to stay safe online.

Governors will receive training on safe internet use and online safeguarding issues as part of their safeguarding training.

Volunteers will receive appropriate training and updates, if applicable.

More information about safeguarding training is set out in our child protection and safeguarding policy.

Staff are required to adhere to the Staff Code of Conduct at all times, which includes provisions for the acceptable use of technologies and the use of social media. All staff are informed about how to report online safety concerns.

7. Educating parents and carers

The school will raise parents' awareness of online safety via e-mail (Teachers2Parents) and ClassDojo posts as required. Information will also be shared via the website. This policy will also be shared with parents.

If parents have any queries or concerns in relation to online safety they may raise them with the headteacher, pastoral and safeguarding lead or class teacher. The concern should then be followed up in line with this policy.

Concerns or queries about this policy should be raised with the headteacher.

8. Classroom use

A wide range of technology is used during lessons by both staff and students. Prior to using any websites, tools, apps or other online platforms in the classroom, or recommending that pupils use these platforms at home, the class teacher (or recommending staff member) always reviews and evaluates the resource. Class teachers ensure that any internet-derived materials are used in line with copyright law. Pupils are supervised when using online materials during lesson time – this supervision is suitable to their age and ability.

9. Acceptable use of the internet in school

All pupils, parents, staff, volunteers, governors and other members of the school community are expected to sign an agreement regarding the acceptable use of the school's ICT systems and the internet as detailed in the ICT and acceptable use policy.

Use of the school's internet must be for educational purposes only, or for the purpose of fulfilling the duties of an individual's role.

We reserve the right to monitor websites visited by pupils, staff, volunteers, governors and visitors (where relevant) to ensure they comply with the above.

More information can be found in the ICT and internet acceptable use policy.

10. Staff using work devices outside school

All staff members will take appropriate steps to ensure their devices remain secure. This includes, but is not limited to:

- Keeping the device password-protected – strong passwords are at least 8 characters, with a combination of upper and lower-case letters, numbers and special characters (e.g. asterisk or currency symbol)
- Ensuring their hard drive is encrypted – this means if the device is lost or stolen, no one can access the files stored on the hard drive by attaching it to a new device
- Making sure the device locks if left inactive for a period of time
- Not sharing the device among family or friends
- Installing anti-virus and anti-spyware software and keeping it updated
- Keeping operating systems up to date – always install the latest updates

Staff members must not use the device in any way which would violate the school's terms of acceptable use, as set out in appendix 3.

Work devices must be used solely for work activities unless agreed otherwise as per the ICT and acceptable use policy.

If staff have any concerns over the security of their device, they must seek advice from the IT provider.

11. School website

The contact details on the school website should be the school address, e-mail and telephone number. Staff or pupils' personal information must not be published in accordance with GDPR. E-mail addresses should be published in absolutely necessary to avoid spam harvesting. The headteacher and Computing Lead will take overall editorial responsibility and audit the website to ensure that content is accurate and appropriate. The website must comply with guidelines for publications including: accessibility, data protection, respect of intellectual property rights, privacy policies and copyright law.

11.1 Use of images:

Images that include pupils will be selected carefully and will not enable individual pupils to be clearly identified unless there is parental permission. Pupils' full names will not be used anywhere on the website, particularly in association with photographs. Written permission from parents or carers will be obtained with regard to photo publishing permissions upon enrolment at the school.

12. Responding to issues of misuse

Where a pupil misuses the school's ICT systems or internet, we will follow the procedures set out in our policies on behaviour, and ICT and internet acceptable use. The action taken will be depend on the individual circumstances, nature and seriousness of the specific incident, and will be proportionate.

Where a staff member misuses the school's ICT systems or the internet, or misuses a personal device where the action constitutes misconduct, the matter will be dealt with in accordance with the staff disciplinary procedures and/or code of conduct. The action taken will depend on the individual circumstances, nature and seriousness of the specific incident.

The school will consider whether incidents which involve illegal activity or content, or otherwise serious incidents, should be reported to the police.

13. Monitoring arrangements

Issues regarding online safety and safeguarding are recorded via CPOMs.

This policy will be reviewed annually by the computing subject lead in conjunction with the headteacher. At every review, the policy will be shared with the governing board. The review will be supported by an annual risk assessment that considers and reflects the risk pupils face online. This is important because technology, and the risks and harms related to it, evolve and change rapidly.

14. Links with other policies

This online safety policy is linked to the school's policies on:

- Child protection and safeguarding
- Behaviour
- Staff disciplinary
- Staff code of conduct
- Data protection and privacy
- Complaints
- Mobile phones
- ICT and internet acceptable use

Appendix 1: online safety training needs – self audit for staff

ONLINE SAFETY TRAINING NEEDS AUDIT	
Name of staff member/volunteer:	Date:
Question	Yes/No (add comments if necessary)
Do you know the name of the person who has lead responsibility for online safety in school?	
Are you aware of the ways pupils can abuse their peers online?	
Do you know what you must do if a pupil approaches you with a concern or issue?	
Are you familiar with the school's acceptable use agreement for staff, volunteers, governors and visitors?	
Are you familiar with the school's acceptable use agreement for pupils and parents?	
Do you regularly change your password for accessing the school's ICT systems?	
Are you familiar with the school's approach to tackling cyber-bullying?	
Are there any areas of online safety in which you would like training/further training?	